



GroveMed

A TwinMed Company

1089 Park West Blvd. Greenville, SC 29611

TOLL FREE: (800) 269-1405

URGENT: Voluntary Recall Notification – DermaRite Products

September 2, 2025

Dear Valued Customer,

DermaRite has issued a voluntary recall of certain skin-care products due to potential *Burkholderia Cepacia* contamination. See link below for health risk information.

[DermaRite Expands Voluntary Nationwide Recall in 2025 Due to *Burkholderia Cepacia* Contamination](#)

TwinMed has disabled all affected DermaRite products from our website and will not ship any additional product. Alternatives have been posted online and are available to order. Please call Customer Service at (800) 269-1405 for any additional support needed.

This recall applies to all DermaRite products listed in the Recall Return Response Form.

What you need to do:

- Immediately discontinue use of any affected products.
- Review your inventory and pull recalled items whether products are opened or unopened.
- Destroy all affected products in accordance with your facility's process.
- Complete **TwinMed's Recall Return Form** and email it to **grovecsr@twinmed.com**. Note: this email will go to your CSR at the Grove distribution center of TwinMed.
- **This must be completed by September 30, 2025 in order to receive credit from TwinMed.**
- Please contact your customer service representative or sales representative with any questions.

We will continue to share updates as additional information becomes available.

Respectfully,

TwinMed LLC dba GroveMed

PLEASE E-MAIL COMPLETED RESPONSE FORM TO: grovecsr@twinmed.com

Inventory of Recalled/Quarantined Products

Attachment B

RECALL RETURN RESPONSE FORM

Please check ALL appropriate

boxes.

- ☐ I have read and understand the recall instructions provided in DermaRite's Recall Letter Dated August 27, 2025.
- ☐ I have checked my stock and the rooms of my residents and have quarantined all recalled products.

Please specify the number of recalled products recovered, quarantined and destroyed on the attached List of Recalled Products

Any adverse events associated with recalled product? ☐ Yes
If yes, please explain:

Company: _____

Name: _____

Title: _____

Tel. number: () _____ Email: _____

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Inventory of Recalled/Quarantined Products

Items		Cases	Eaches
3-N-1 Cleansing Foam 7.5 oz. , 12/case	00190		
4-N-1 Wash Cream 4oz ,24/case	00208		
Clean-N-Free Bottle 7.5oz., 48/case	00193		
DermaCerin (lg. jar) 16oz., 24/case	00176		
DermaCerin tubes 3.75oz., 24/case	00174		
DermaDaily lotion 4oz., 96/case	00124		
DermaDaily lotion 7.5oz., 48/case	00128		
DermaDaily lotion 1000 ml. bag-n-box, 10/case	00122BB		
DermaFungal 3.75oz. tube, 24/case	00234		
DermaFungal 5g packets, 144/box	00233		
DermaKleen 1000ml. bag-n-box, 10/case	0092BB		
DermaKleen 7.5oz., 24/case	0098		
DermaKleen 800ml. bag-n-box, 12/case	0090BB		
DermaKlenz 8oz., 24/case	00249		
DermaKlenz Spray 4oz., 12/case	00243		
DermaMed Ointment 3.75oz. tube, 24/case	00214		
DermaRain 16oz., 12/case	0060		
DermaRain 7.5oz., 48/case	0056		
DermaRain 800ml. bag-n-box, 12/case	0049BB		
DermaSarra 7.5oz, 24/case	00188		
DermaSyn 3oz. tube, 24/case	00247		
DermaVantage 2oz. tube, 72/case	00142		
DermaVantage lotion 7.5oz, 48/case	00148		
DermaVantage lotion 1000ml. bag-n-box, 10/case	00149BB		
DermaVera 800ml. bag-n-box, 12/case	0013BB		
DermaVera 1000ml. bag-n-box, 10/case	0014BB		
DermaVera 4oz, 96/case	0012		
DermaVera 7.5oz. bottle, 48/case	0016		
DermaVera Gallon, 4/case	0017		
GelRite 1000ml, 10/case	00110BB		
GelRite 16oz., 12/case	00106		
GelRite 4oz., 24/case	00104		
GelRite 800ml., 12/case	00100BB		
Hand-E-Foam 1000ml., 6/case	00109F		
Hand-E-Foam 8oz., 12/case	00108		
KleenFoam 1000ml., 6/case	0093F		
Lantiseptic Daily Care Skin Therapy 14oz Jar Case/12	LS0710		
Lantiseptic Dry Skin Therapy 4oz Tube Case/12	LS0410		

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Inventory of Recalled/Quarantined Products

Lantiseptic Dry Skin Therapy 5g Packets 144/Box	LS0404		
Lantiseptic Skin Protectan 4.5oz Jar Case/24	LS0310		
Lantiseptic Skin Protectant 12oz Jar Case/12	LS0311		
Lantiseptic Skin Protectant 14.2g Packets Case/144	LS0305		
Lantiseptic Skin Protectant 4oz Tube Case/12	LS0308		
Lantiseptic Skin Protectant 5g Packets Case/288	LS0304		
Lubrisilk lotion,16oz 12/case	00166P		
PeriFresh (Perineal Cleanser) 7.5oz., 48/case	00199		
PeriFresh (Perineal Cleanser) gallons w/fragrance, 4/case	00196		
PeriGiene 7.5oz., 48/case	00198		
PeriGuard 3.5oz tube, 24/case	00204		
PeriGuard 7oz tubes, 48/case	00205		
PeriGuard ointment packets 5g, 144/box	00200		
Renew 8oz shampoo/body wash, 24/case	00425		
Renew Dimethicone Skin Protectant packets 5g, 144/box	00411		
Renew Full-Body foaming cleanser 8oz, 12/case	00420		
Renew PeriProtect 4oz tube 12/case	00435		
Renew Skin Protectant w/ dimethicone, 12/case	00410		
Renew Skin Repair 4oz tube, 12/case	00405		
Renew Skin Repair 5g packets, 144/box	00400		
Renew skin repair 800mL, 12/case	00407BB		
San-E-Foam 1000ml., 6/case	00107F		
TotalBath 1000ml. bag-n-box, 10/case	0025BB		
TotalBath 7.5oz., 48/case	0028		
TotalBath 800ml. bag-n-box, 12/case	0020BB		
TotalBath gallon, 4/case	0031		
TotalFoam 1000ml., 6/case	0026F		
UltraSure Deodorant Pump Spray 4 oz., 24/case	00266		
Whirlbath Balance gallons,4/case	00225		

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